

# ONLINE LIBRARY

## Library Services

Empire State College's Online Library (<https://www.esc.edu/library/graduate-students/>) provides access to millions of full-text articles, e-books and multimedia content through a variety of subject guides, search tools and a variety of ways to get help using them for student, faculty and staff use.

Online Library services and resources include:

- Day, evening and Sunday reference services via live chat, online form, phone and email.
- live online library skills workshops that students can take from home;
- online tutorials and blog posts to provide help and research tips;
- + 335,000+ full-text e-books;
- 58,000+ full-text journals;
- 100+ research databases encompassing millions of full-text articles, reports, dissertations and other material;
- 1,600+ reference e-books;
- 1.5 million+ searchable, digital works of art and photography;
- 22,000 full-length streaming documentaries and films;
- 63 tutorials on using the library and the online resources it provides; and
- 66 specialized subject guides and course guides linking to the most relevant research tools, publications and web resources by discipline.

## Research Help

Students in need of assistance with any part of the research or information seeking process can communicate with a librarian via instant message, email, phone or online form by going to the Ask a Librarian (<http://www.esc.edu/AskALibrarian/>) website or by calling 800-847-3000, ext. 2222.<sup>1</sup> Normal office hours are 9 a.m. to 9 p.m., Monday through Thursday; 9 a.m. to 5 p.m., Friday; and 1 to 9 p.m., Sunday (excluding holidays). Please visit the Library website for summer hours. Online, hands-on workshops and text and video tutorials also are available for those who prefer self-help.

## Access to Academic Libraries

The college encourages students to investigate the print holdings of other academic libraries in their local communities as a way to supplement the Online Library's electronic resources. Students who wish to locate specific materials not available in the Online Library can use the Ask a Librarian (<http://www.esc.edu/AskALibrarian/>) link for help, or find more information at our WorldCat (<http://www.esc.edu/WorldCat/>) and SUNY Open Access Program (<http://www.esc.edu/OpenAccess/>) pages.

Through the SUNY Open Access Program, Empire State College students and employees have access to the print materials of SUNY's two and four-year college and university center libraries. For those who live in New York City, a similar agreement is in place with the City University of New York (CUNY) library system. The CUNY agreement covers all library facilities except the School for Graduate Studies.

To check out books from these libraries, Empire State College students must present an Empire State College photo ID card with a valid expiration date and Empire State College ID number. All Empire State

College borrowers agree to obey all rules, regulations and policies that are established by the lending library. In addition to overdue fines, borrowers who have lost or not returned library materials also will be charged processing and/or replacement fees. Students with outstanding fines to a SUNY or CUNY library have a hold placed on their student account and are not permitted to register, obtain transcripts or be cleared for graduation.

## Academic Support

Please refer to the Student Services and Learning Support sections of this catalog for more information and links to additional resources.

For general questions about academic support, you may contact:

SUNY Empire State College  
School for Graduate Studies  
113 West Avenue  
Saratoga Springs, NY 12866-6079  
518-587-2100, ext. 2429  
[Learning.Support@esc.edu](mailto:Learning.Support@esc.edu)

## Learning Resources

The college provides access to a wide array of learning resources from the Learning Support area of MyESC (<https://www.esc.edu/myesc/>). The Learning Support home page links students to learning resources available online and to academic assistance available at each New York state location. From this page, students can access tutoring services, writing resources, mathematics resources and study skills resources. These resources are continually enhanced and expanded as they become available.

<sup>1</sup> **Please note:** Ask a Librarian is closed during the Spring, Summer and Winter breaks. Academic librarians from the Ask Us 24/7 consortium are available to help any time via chat when Ask a Librarian is closed.